



## WARRANTY INFORMATION

Barclay Butera Lifestyle by Eastern Accents warrants that this product complies with all State and Federal Flammability Standards.

Our 10 Year Limited Warranty starts on the date of purchase. If a defect that is covered during the 10 year limited warranty period occurs, the defective mattress or boxspring will be repaired or replaced upon inspection and approval of request. If replacement is required, we may substitute materials of equal or higher value if the like components are not available.

THE LIMITED WARRANTY IS VALID ONLY UNDER THE FOLLOWING CIRCUMSTANCES:

1. You must be the original purchaser from an authorized dealer (in the United States).
2. You must provide a copy of the original store purchase receipt, proof of purchase date and purchase price.
3. You must provide transportation or accept freight charges to and from the nearest manufacturer's factory where the product will be inspected for repair or replacement.

THE LIMITED WARRANTY DOES NOT COVER THE FOLLOWING:

1. The mattress or boxspring fabric cover.
2. Slight body impressions (less than 2").
3. Bent border wire due to mishandling.
4. Comfort preference.
5. Sheet fit (manufacturer does not warrant that the mattress will fit a particular sheet size).
6. Transportation charges.
7. Excessive abuse.
8. Damage caused when bed is not adequately supported.\*

All of our mattresses are 2-sided. It is required by the warranty that you flip and rotate your 2-sided mattress on a regular basis.

We reserve the right to refuse service and invalidate the Limited Warranty when, upon inspection, the product (mattress or boxspring) is found to be in unsanitary condition, or when product failure is due to causes other than defective material and/or workmanship.

### BODY IMPRESSIONS

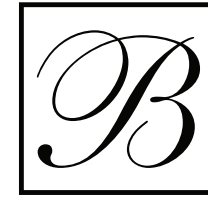
Your sleeping position may result in "body impressions". This is normal and not a structural defect.

SEVERE IMPRESSIONS are body impressions which exceed 2" in depth below the normal level of the product. Severe Impressions are covered by the Limited Warranty.

### WHAT TO DO IF WARRANTY SERVICE IS CONSIDERED

1. Contact the original store where mattress or boxspring was purchased.
2. Request a representative to inspect your claim.
3. If the store where you purchased the product is no longer in existence or you have relocated, contact the Barclay Butera by Eastern Accents customer service department directly at 800.397.4556

\* This mattress is designed for full performance when used with a matching foundation as a total sleep system. If used on a faulty foundation, resulting mattress damage will void your warranty. Queen and king mattress sets must be supported by a bed frame that has a rigid center support with a leg or bed slats.



BARCLAY BUTERA  
LIFESTYLE

LUXURY MATTRESS INFORMATION

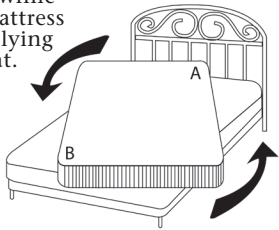


BY  
EASTERN ACCENTS®

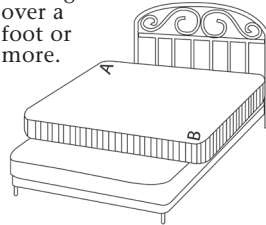
## CARE INSTRUCTIONS

1. Turn the mattress every month (as shown at below) for the first 6 months, every 3 months thereafter.
2. Rotate foundation every 3 months.
3. Never bend an innerspring mattress.
4. Use a quality bed frame. To avoid structural damage and voiding of your warranty, queen and king size sets must also be used with a rigid center support with legs.
5. Do not get the mattress wet.
6. Use a mattress pad.
7. If you purchased a mattress only, it must be supported by a quality comparable boxspring.
8. Do not use an iron or apply excessive heat to the mattress.

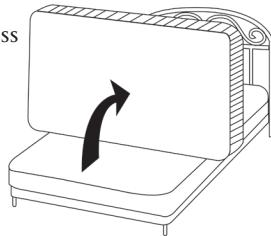
- 1 Push at opposite corners A and B while mattress is lying flat.



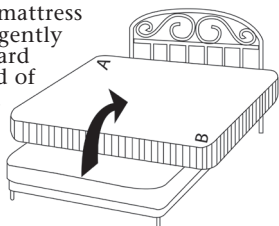
- 2 Position mattress across bed so it hangs over a foot or more.



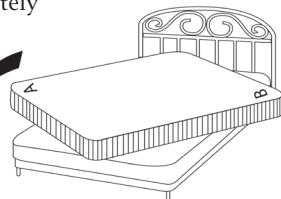
- 3 Raise mattress up on edge.



- 4 Let mattress fall gently toward head of bed.

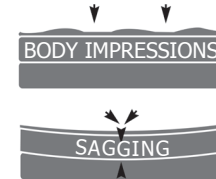


- 5 Push alternately on corners A and B to position mattress.



## BODY IMPRESSIONS VS. SAGGING

Our top-quality mattresses use extra-plush foams and fibers to create comfort layers designed to cradle your body and relieve pressure. In the first few weeks you sleep on a new mattress with extra comfort layers, you will likely notice some body impressions on the surface. These impressions are normal. They indicate that the comfort layers are conforming to your body, as they are supposed to do, and shouldn't be considered a sign that something is wrong with your new mattress.



## SETTLING IS NORMAL

King boxsprings are 2-piece units with supportive rods under the mattress center.

It is normal for all king mattresses to experience some settling on either side of these rods - **this is not a manufacturing defect.**

